

# Patient Newsletter

CHILLINGTON  
HEALTH CENTRE

September 2025



## CHILLINGTON Health Centre

### Welcome to our Patient Newsletter

Welcome to the latest edition of our patient newsletter. Each issue is aimed at keeping you informed about the latest updates, services, and the dedicated team at Chillington Health Centre.

We weren't expecting to do another patient newsletter quite so soon, but we felt it was important to keep you up to date with a few changes that have happened in the last month.

This newsletter will normally be published quarterly and will include important updates, seasonal advice, changes to services, opportunities to give feedback, and much more.

Whether you're a long-time patient or new to the practice, we hope this newsletter helps you feel even more connected to the care we provide.

Thank you for being part of our community — and we hope you enjoy this newsletter!

Together, we can make a real difference in the lives of those who need it most. Thank you for your continued support!

*Chillington HC  
team x*

#### In this newsletter you can expect:

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Welcome

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Team Updates

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PCN Training -  
Afternoon  
Closure

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Covid/Flu Clinic

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Did you know...

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## Team Updates

There have been a few changes within our team recently:

### **Goodbye to Dr Thomas & Erin**

Unfortunately we had to say a sad farewell to Dr Thomas and Erin at the end of August. Dr Thomas will be moving on to become a partner at a practice in Paignton, and Erin will be joining her dad's bespoke business. We thank them both for all their hard work and wish them every success in the future.



### **Welcome to Liberty & Georgina**

We're delighted to welcome Liberty and Georgina to our reception team. They'll be helping patients with appointments, enquiries, and day-to-day support — please join us in giving them a very warm welcome!



### **Sophie's Dual Role**

Sophie is now combining her role as a Trainee Dispenser with a new position as a GP Assistant. This will be a great opportunity for her to develop new skills while continuing to support both the clinical team and our patients.



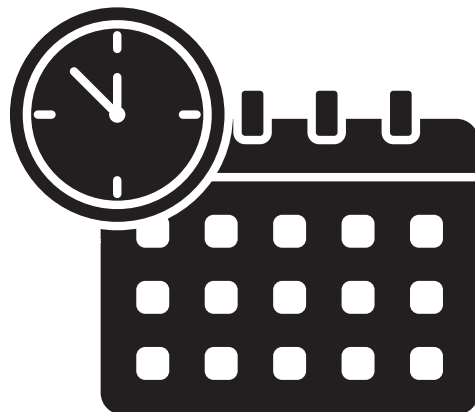


## ♥ PCN Training - Afternoon Closure

We will be **closed from 12.30pm on Wednesday 24th September** for essential staff training as part of our ongoing commitment to providing high-quality patient care.

We will reopen as normal on Thursday 25th September.

If you need urgent medical assistance while we are closed, please call NHS 111 or 999 in an emergency.



### **Did you know...**

During August we;  
Delivered 724 appointments with GPs (including telephone calls)  
Delivered 386 appointments with Nurses  
Delivered 723 appointments with HCA's/GP Assistant  
Had DNA's with the most (4) being on 11th July & 19<sup>th</sup> July  
Took 1987 telephone calls in Reception  
Dispensed 6302 items  
Delivered 116 eConsults and;  
Sent 74 referrals

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## Flu/Covid Vaccine Clinic

We're holding our Flu and COVID Vaccination Clinic on Saturday 11th October for eligible patients.

How to Book:

- a. Online: Through the NHS App or AccuRx link sent to your mobile
- b. By Phone: Call reception on 01548 580214 during normal opening hours
- c. In Person: Speak to the reception team next time you're in the surgery

Booking early helps us plan the day smoothly and ensures we have the right vaccine supply for everyone who needs it.

Please remember:

- 1. Wear short sleeves if possible to make things quicker and easier
- 2. If you're feeling unwell on the day, please do let us know at your appointment as we might need to reschedule for another time

Thank you for helping us protect our community this winter!

*Thank you for reading!*

CHILLINGTON HEALTH CENTRE	01548 580214
<a href="http://www.chillingtonsurgery.co.uk">www.chillingtonsurgery.co.uk</a>	<a href="mailto:enquiries.chillington@nhs.net">enquiries.chillington@nhs.net</a>